



**Company**

Transco Shipping

**Location**

New York, NY  
U.S.A.

**Industry**

Non-Vessel Operating  
Common Carrier (NVOCC)

**URL**

www.transcoshipping.com

**CargoSmart Solutions**

- ISF Solution
- Shipment Reports

## Transco Shipping Selects CargoSmart's ISF Solution to File ISFs on Behalf of Its Customers

### Challenge: Provide an ISF Filing Service for Its Customers

Transco Shipping Corporation ([www.transcoshipping.com](http://www.transcoshipping.com)) is a non-vessel operating common carrier (NVOCC) and freight forwarder that helps companies manage their ocean, air, and ground shipments globally. Transco provides total transportation and logistics services including all of the physical aspects of cargo handling, from the point of manufacturing to the final destination.

In January 2010, U.S. Customs and Border Protection began requiring all importers to submit Importer Security Filings (ISFs) at least 24-hours before vessel loading at the foreign port. Transco decided to expand its services to submit ISF filings on behalf of its customers. To provide the service, Transco would need to collect multiple data elements from several parties for each ISF and frequently modify the data as their customers provided new information about the shipments. Transco sought a cost-effective solution that made it easy to file ISFs and submit amendments.

### Solution: An Easy-to-Use ISF Filing Solution

Transco selected CargoSmart's ISF solution to file ISF required information from multiple parties on behalf of its customers. Transco uses CargoSmart's time-saving templates and address book tools to quickly and accurately update ISF shipment and contact information. The company also shares the filing details and confirmation status in a printable format with its customers for their records. In addition, to help ensure a smooth ISF filing process, Transco relies on CargoSmart's filing status visibility and 24x7 customer support.

### Results: Fast Implementation and Time-Saving Benefits

CargoSmart's ISF solution provides Transco with the tools to offer its ISF filing service and saves Transco time processing ISFs so that it can focus on supporting its customers and growing its business. The benefits Transco experiences include:

- Began submitting ISFs within one day of starting its subscription
- Increases efficiency with time-saving templates and address book features
- Helps to ensure compliance with visibility to filing status and history

*"We are extremely satisfied with CargoSmart's ISF solution and excellent customer service.*

*CargoSmart's solution is easy-to-use and allows us to offer ISF filing as a value-added service for our customers."*

- Lee Liu

Sales and Marketing Manager  
Transco Shipping