



CargoSmart 24-Hour Rule Solutions

Background

U.S. Customs and Border Protection (CBP) and the Canada Border Services Agency (CBSA) require all carriers to provide detailed manifest information about incoming cargo at least 24 hours before the cargo is loaded on the vessel at its first port of load. Shippers must make sure their shipping instructions are submitted early enough so that their carriers have sufficient time to submit their cargo manifests to these organizations before the deadline. You can learn more about CBP's 24-hour rule requirements at www.customs.ustras.gov, and you can learn more about CBSA's Advance Commercial Information initiative at www.cbsa-asfc.gc.ca.

Solutions

CargoSmart's customizable features help shippers meet CBP's and CBSA's 24-hour rule requirements.

- ▶ **Booking Request.** If you submit bookings online and your shipments are bound by the 24-hour rule, then you will receive your carriers' shipping instruction cutoff dates in your booking e-mail confirmations.
- ▶ **Shipping Instructions.** You may submit all of your required manifest information to your carriers electronically to ensure timely and accurate submission. The module includes links to carriers' Web pages with shipping instruction submission cutoff dates. You can also subscribe to receive an e-mail notification that lets you verify whether you have met your carriers' submission deadlines once they have received your shipping instructions.
- ▶ **Milestone Notifications - Loaded on Board at First Port of Load.** You can subscribe to receive an e-mail as soon as your cargo has been loaded on board at the first port of load. You can refer to this e-mail to confirm that any non-transshipped cargo has cleared customs.
- ▶ **Shipment Exception Alerts - Vessel Change.** If cargo is detained by customs and misses the intended vessel, you can subscribe to receive an alert that lets you know that the intended vessel has changed.
- ▶ **Reports.** You may receive ad hoc, daily, weekly, or monthly snapshots of all cargo destined for the U.S. and Canada to track progress. You can customize reports to show if and why your shipments must comply with the 24-hour rule.
- ▶ **Shipment Details.** You can monitor booking updates, including shipment parties, routing, cargo, and status details. You can also find out if and why your shipments must comply with the 24-hour rule and your carriers' shipping instruction cutoff dates for these shipments.

CargoSmart Benefits

- Save time looking up carriers' shipping instructions submission deadlines through CargoSmart
- Ensure that you submit accurate and complete required manifest information by using shipping instructions templates and receiving alerts if the instructions are not complete
- Find out if and why shipments are bound by the 24-hour rule to determine whether you will need to submit the required manifest information
- Find out if your shipment has cleared customs so that you can plan for your incoming shipments
- Monitor changes to your shipments through e-mails, reports, and queries so that you can manage any exceptions to your shipments' progress