



## CargoSmart Desktop

CargoSmart Desktop is a fast and customizable software application that is installed on your PC and lets you use popular CargoSmart functions in multiple languages. It is based on Microsoft .NET Framework and is available in English, Simplified Chinese, Traditional Chinese, and Japanese and requires an Internet connection. With CargoSmart Desktop you can:

- Search for sailing schedules
- Make booking requests
- Submit shipping instructions
- Track your shipments with Cargo Tracking, Vessel Tracking, and Rail Tracing
- Manage and view your access privileges in your user profile, including e-mail subscriptions

### Key Benefits

- Sign in once and begin working with just two clicks - the application remembers your user ID and password for future sessions
- Customize search results - reorder columns and sort data the way you want
- Search and review results more quickly - your recent queries and customization preferences are saved so you don't need to retype them each time
- Work in your preferred language
- Use the platform that best fits your needs - company users can access the same shipment information, templates, and drafts from CargoSmart Desktop and My CargoSmart Center

CargoSmart Desktop – Sailing Schedule

The screenshot shows the CargoSmart Desktop interface with a sailing schedule table. The table has columns for Origin, Cut-Off Date, Port of Load (POL), Estimated Departure Date at POL, Port of Discharge (POD), Estimated Arrival Date at POD, and Final Destination Hub. The data includes various dates and times for departures and arrivals, with a 'Book' button next to each row. The interface also shows a search bar, navigation tabs, and a copyright notice at the bottom.

Origin	Cut-Off Date	Port of Load (POL)	Estimated Departure Date at POL	Port of Discharge (POD)	Estimated Arrival Date at POD	Final Destination Hub
Long Beach	29 Feb (Mon) 16:30	Long Beach	02 Mar (Wed)	Hong Kong	16 Mar (Wed)	Hong Kong
Long Beach	04 Mar (Fri) 16:30	Long Beach	06 Mar (Sat)	Hong Kong	25 Mar (Fri)	Hong Kong
Long Beach	07 Mar (Mon) 16:30	Long Beach	09 Mar (Wed)	Hong Kong	23 Mar (Wed)	Hong Kong
Long Beach	11 Mar (Fri) 16:30	Long Beach	12 Mar (Sat)	Hong Kong	01 Apr (Fri)	Hong Kong
Long Beach	14 Mar (Mon) 16:30	Long Beach	16 Mar (Wed)	Hong Kong	30 Mar (Wed)	Hong Kong
Long Beach	18 Mar (Fri) 16:30	Long Beach	19 Mar (Sat)	Hong Kong	08 Apr (Fri)	Hong Kong
Long Beach	21 Mar (Mon) 16:30	Long Beach	23 Mar (Wed)	Hong Kong	06 Apr (Wed)	Hong Kong
Long Beach	25 Mar (Fri) 16:30	Long Beach	29 Mar (Sat)	Hong Kong	15 Apr (Fri)	Hong Kong
Long Beach	29 Mar (Mon) 16:30	Long Beach	30 Mar (Wed)	Hong Kong	13 Apr (Wed)	Hong Kong
Long Beach	07 Mar (Mon) 16:30	Los Angeles	09 Mar (Wed)	Hong Kong	24 Mar (Thu)	Hong Kong
Long Beach	14 Mar (Mon) 12:00	Los Angeles	15 Mar (Tue)	Hong Kong	04 Apr (Mon)	Hong Kong
Long Beach	14 Mar (Mon) 16:30	Los Angeles	18 Mar (Fri)	Hong Kong	02 Apr (Sat)	Hong Kong
Long Beach	21 Mar (Mon) 12:00	Los Angeles	22 Mar (Tue)	Hong Kong	11 Apr (Mon)	Hong Kong
Long Beach	21 Mar (Mon) 16:30	Los Angeles	23 Mar (Wed)	Hong Kong	07 Apr (Thu)	Hong Kong

### Security

CargoSmart's priority is to safeguard all customer information. The system uses server authentication and data encryption to protect data transmission. All temporary data that is stored on a client PC during a CargoSmart Desktop user session is also encrypted and each user's session is protected by a unique user id and password.

The installation software is virus free as defined by Symantec (www.symantec.com). The installation package has also been electronically signed prior to distribution for proof of integrity.

### How it Works

CargoSmart Desktop was developed with Microsoft .NET Framework technology, which is used to build rich applications that share data across different systems. The flexibility of .NET combined with CargoSmart's powerful Web-based shipment solutions provides users with a customizable and reliable way of accessing their information and improving their efficiency.

### Getting Started

To start using CargoSmart Desktop, register for a CargoSmart Individual or Company Membership and download the application. If you are already registered with CargoSmart, you do not need to re-register. After you have installed CargoSmart Desktop, click on the icon on your PC's desktop to sign in and start using the application. When you sign in, the application will automatically check CargoSmart's system for updates. Please be sure your PC meets the following requirements:

- Operating system: Microsoft Windows 98/2000/NT/XP
- Processor: Intel® Pentium® Processor 133 MHz or higher
- RAM: 64MB or more (96MB preferred)
- Free hard-disk space: 160MB or more
- Browser: Microsoft Internet Explorer 6.0
- Internet connection: 56K or higher



## CargoSmart Desktop Installation Process

You may download the CargoSmart Desktop installation software, or order an installation CD from the CargoSmart Web site ([www.cargosmart.com](http://www.cargosmart.com)). The total size of the CargoSmart Desktop installation including the Microsoft® .NET Framework is approximately 28MB and the download time for DSL and cable modem users is between 15-30 minutes. We recommend that users who have a dial-up connection order the installation CD-ROM. The CargoSmart Desktop installation package includes the most recent version of .NET Framework. If you are a Windows XP user, you may already have .NET Framework installed on your PC. During the installation, the system will detect whether you have the most current files and prompt you to install them if necessary.

### To download the software:

1. From the CargoSmart homepage, next to CargoSmart Desktop, select Read More in your preferred language.
2. On the CargoSmart Download page, click the Download button at the bottom of the screen.
3. Click Download on the next screen to start the download process.

**Please note:** When installing the software from the CargoSmart homepage, you will be sent to Microsoft's Web site to download the latest version of .NET Framework if you do not have it installed.

- a. Click on the .NET Framework Version 1.1 Redistributable Package link.
  - b. On the next screen, click Download on the right hand side of the page.
  - c. Once .NET Framework is installed, return to the CargoSmart Desktop Download page and click Download again.
4. Follow the instructions included in the CargoSmart Desktop Installation Wizard to complete the installation. You will not be required to restart your PC.
  5. To start using CargoSmart Desktop, click on the icon on your PC's desktop.
  6. Sign in and begin using the application.

### To order the installation CD:

If you connect to the Internet through a dial-up modem and are unable to download the software, you may order an installation CD that includes the necessary CargoSmart Desktop and .NET Framework files.

1. From the CargoSmart homepage next to CargoSmart Desktop, select Read More in your preferred language.
2. On the CargoSmart Desktop page, click Download at the bottom of the screen.
3. Select Click Here on the next screen.
4. Fill out your contact information and submit the order form.

Please allow up to four business days for your order to be processed. Once processed, the CD will be shipped by regular post to the address provided.

### To install the software from the CD:

Simply follow the instructions provided on the CD cover.

If you have any questions or if you need assistance with the installation, please contact CargoSmart Technical Support at 1-877-541-6625 (toll free in the U.S.) or 1-408-325-7600 (outside the U.S.), or send an e-mail to [support@cargosmart.com](mailto:support@cargosmart.com).