CargoSmart Shipment Coverage

CargoSmart Shipment Coverage is a way for company administrators to control the shipment data their users may access to manage shipments, improve efficiency, and ensure secure information access. Shipment Coverage filters can be applied so that information in the following features is filtered: Shipment Details, Reports, Milestone Notifications, Exception Alerts, B/L Document Manager, Arrival Notices, and Invoices. Administrators may set up Shipment Coverage filters to tailor shipment information shared among the users in their account, and to tailor the information shared with parties who are not on their bills of lading through Relationship Manager.

Business Benefits
• Improves operation efficiency for companies by tailoring the information shared with different users, departments, and companies
• Reduces the amount of shipments shown in users’ active shipment lists by filtering shipments based on shipment coverage criteria
• Ensures that users receive the key Milestone Notifications and Exception Alerts for the shipments they manage based on their shipment coverage
• Increases security control of information sharing to users

Key Features
• Assign shipment coverage to multiple users and associate companies
• View and modify coverage for users and associate companies
• Customize coverage items by the following criteria:
  o Carrier
  o Party type (shipper, consignee, forwarder, notify party, and also notify party) and party name
  o Origin-destination pair (continent, country, city)
  o Cargo type (general, reefer, dangerous, awkward, reefer dangerous, awkward dangerous)
  o Outbound/inbound traffic mode (FCL/FCL, FCL/LCL, LCL/FCL, LCL/LCL)
  o Booking owner (e-mail address)

Sample Scenario
The import department of a consignee in Oakland, CA USA is sending dangerous goods from Asia to Oakland. The administrator has set up a User Shipment Coverage for OOCL dangerous cargo shipments, applied to three specific shipper parties, and with an origin-destination pair of Asia to Oakland. The coverage applied will help reduce the user’s active shipment list size and the number of e-mail notifications they receive.

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Getting Started
• To set up a User Shipment Coverage, company administrators must select Administration from the menu on My CargoSmart Center, then select User Profiles, and then select Shipment Coverage.
• To set up a Relationship Shipment Coverage, company administrators must select Administration from the menu on My CargoSmart Center, then select Relationship Manager, and then select Relationship Shipment Coverage.